

# OUR CONSUMERS' BILL OF RIGHTS

[www.twomenandatruck.ca](http://www.twomenandatruck.ca)

- Request a written estimate outlining the scope and cost of your move
- An assurance that we'll adhere to that pre-move estimate
- Movers who are bonded, properly trained and adhere to the highest safety standards
- Franchisees who carry all necessary insurance for your protection
- Moving equipment that is in safe working order
- Advance notice of any unreasonable delays in pick-up or arrival of goods
- Accurate pricing information in advertisements and marketing materials

In the event of a move-related issue, please call our 24-hour hotline to speak to a customer service representative.

**1-86-MOVING4U**



**TWO MEN AND A TRUCK®**  
"Movers Who Care.™"